

Volunteer Driving Opportunities

Volunteer drivers are critical to the program and are always in need of individuals who have a passion for elderly and adults with disabilities and want to make a difference.

Volunteer Drivers:

- Provide rides for medical and personal errands using driver's own vehicle
- Have access to web-based program to volunteer for trips most convenient for them
- Are provided all the necessary training at no cost
- Are reimbursed for mileage at current IRS mileage reimbursement rate roundtrip from their home. Other expenses incurred, including but not limited to meals*, parking, etc.
- Provide proof of current valid automobile insurance and driver's license with the ADRC

**Limit of \$10 for trips over six (6) hours*

Employment Opportunities

Drivers are needed to drive wheelchair accessible ADRC minivans and minibuses and would be employees of In-Home Care (IHC) located in St. Croix Falls, WI.

Call or email us today to learn how to get started driving.

CONTACT US

☎ Direct: (715) 485-8592

☎ Toll Free: (877) 485-2372

✉ ADRCTransportation@polkcountywi.gov

🌐 www.adrcnwwi.org

OFFICE LOCATIONS

📌 Polk County
100 Polk County Plaza, Ste 60
Balsam Lake, WI 54810

📌 Burnett County
7410 County Road K, Ste 180
Siren, WI 54872



Your Bridge to Support

Transportation Program 2026



September 1, 2026

Volunteer Ride Program

The ADRC of Northwest Wisconsin coordinates transportation to/from medical appointments and personal errands for individuals 60+ and adults living with a disability. Transportation is provided by volunteer drivers who use their own automobiles. Riders must be able to get in and out of a vehicle with minimal assistance.

Costs are determined by the number of miles driven by the volunteer driver starting and ending at the driver's home. Passengers are invoiced monthly at the current rates:

- Co-payment: 38 cents/mile
- 5+ trips per month: 19 cents/mile
- VA medical trips: \$30 round trip
- Non-ambulatory trips using ADRC accessible vehicles: \$50 round trip

For veterans who receive travel pay, the cost is equal to the amount of travel pay received for trips. Veterans are responsible for paying any remaining balance if the travel pay is less than the rate.

Rates may be adjusted based on changes in the Federal IRS Mileage Reimbursement Rate.

Social Transportation Program

ADRC of Northwest Wisconsin provides affordable wheelchair accessible transportation for groups to shop, run errands, attend social events as well as congregate dining sites. This program is available for individuals 60+ and adults living with a disability.

Our ADRC Accessible Vehicles:

- Can accommodate 3-5 passengers in the minivan, 10-14 in the Polk Bus and 8-10 in the Burnett Bus. A minimum of 5 passengers per outing is required.
- Trips are advertised on the ADRC website at www.adrcnwwi.org and the ADRC newsletter, *The Voice*.
- Seats can be reserved at least 5 days in advance through the ADRC Transportation office.
- Cost: \$2.00 per day trip for Burnett and Polk County residents.
- Private/individual use of accessible vehicles available. Contact the ADRC Transportation office for pricing information.



How To Get Started

Complete a demographic application. Applications are available:

- Online at <https://adrcnwwi.org/program-application/>
- In-person at Polk County office
- By mail call the ADRC Transportation office directly

Once applications are received and confirmed, rides can be scheduled.

How To Schedule A Ride*

Call ADRC Transportation office at **(715) 485-8592** or **(877) 485-2372**

at least 3 business days or more prior to your ride(s) needed.

Provide the following:

- Date(s) of ride
- All appointment times, if multiple in a day
- Destination name and address
- Approximate return time

When a driver assigns themselves to the request, they call the passenger prior to the trip to coordinate final travel arrangements.

**Please note that the ADRC does its best to accommodate every ride, but rides are not guaranteed.*