

## Volunteer Driver Opportunities

We are always in need of individuals interested in becoming volunteer drivers

Volunteer Drivers:

- Provide transportation
- Have access to web based program to volunteer for trips most convenient for them.
- Are provided all necessary training at no cost
- Are reimbursed for mileage at the current IRS mileage reimbursement rate roundtrip from their home. See the policy handbook for other expenses incurred, including but not limited to: meals, parking tickets, etc.
- Are required to have proof of valid automobile insurance along with a valid driver's license on file at all times with the ADRC.

\*Limit of \$10.00 for trips over 6 hours\*

### Employment Opportunities

Drivers for the wheelchair accessible ADRC Van and Mini Bus are employees of In-Home Care (IHC) in St Croix Falls, WI. Please contact the ADRC Transportation Coordinator, to inquire about employment opportunities available through this program at 715-485-8592

# CONTACT US

**Direct:**

**715-485-8592**

**Or toll free:**

**877-485-2372**

**[adrc@polkcountywi.gov](mailto:adrc@polkcountywi.gov)**

**[www.adrcnwwi.org](http://www.adrcnwwi.org)**

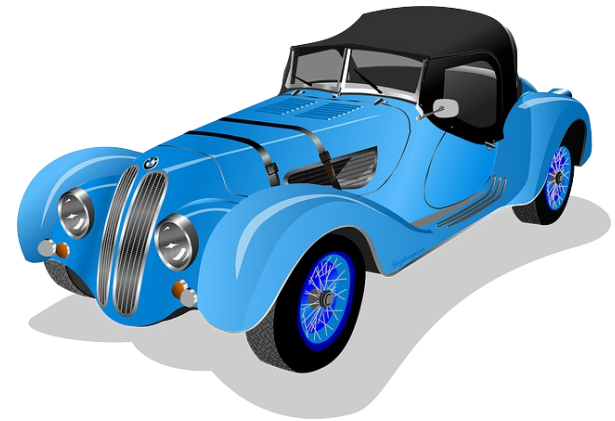
**Polk County Office  
100 Polk County Plaza, #60  
Balsam Lake, WI 54810**

**Burnett County Office  
7410 County Road K, #180  
Siren, WI 54872**



**Your Bridge to Support**

## Transportation Program



## Volunteer Driver Program

The ADRC of Northwest Wisconsin coordinates transportation to and from medical appointments for individuals 60+ and adults of all ages living with a disability. Transportation is provided by volunteers who use their own vehicles. Participants must be able to get in and out of a vehicle with minimal assistance.

Cost is based on the number of miles traveled by the volunteer driver starting and ending at the volunteer driver's home. Passengers are invoiced monthly based on the following:

- Co-Payment: 36.25 cents/mile
- 5+ Trips per Month: 18.13 cents/mile
- VA Medical Center Trips: \$30/round trip.
- VA Medical Center Trips using an ADRC accessible vehicle: \$50/round trip.

For veterans who receive travel pay, the cost is equal to the amount of travel pay they receive for that trip. Veterans are responsible for paying the remaining balance of the trip if the travel pay is less than the rate.

*Rates may be adjusted based on changes in the Federal IRS Mileage Reimbursement Rate.*

## How Do I Get Started?

Call the ADRC of Northwest Wisconsin at 877-485-2372 at least 2 weeks in advance to ensure all paperwork is complete prior to when you'll need transportation assistance. Once entered and approved in the dispatch program, you are eligible to make ride requests.

## How Do I Schedule a Ride?

Call the ADRC at 877-485-2372 or 715-485-8592 at least 3 business days prior to your appointment.

When you call please be prepared with the following appointment information:

- Date
- All Appointment Times (for multiple in a day)
- Facility Name and Address

Once a driver has been assigned to your ride request, you will receive a call from the driver prior to the trip to make final travel arrangements. We do our best to accommodate every ride request but no ride is guaranteed.



## ADRC Social Transportation

The ADRC of Northwest Wisconsin provides affordable wheelchair accessible transportation for groups to go shopping, run errands, and attend social events, for individuals 60+ and adults of all ages living with a disability.

### **The ADRC Vehicles:**

- Can accommodate 3-5 individuals in the van, 8-10 individuals in the mini bus, and 10-14 in our second mini bus.
- Trips are advertised on the ADRC website at [www.adrcnwwi.org](http://www.adrcnwwi.org) and in the ADRC newsletter, *The Voice*.
- Seats can be reserved by calling the ADRC at least 5 days in advance at 877-485-2372 or 715-485-8592
- Individual and groups trips can be coordinated upon request but require advanced notice.

### **Cost:**

\$2 per day trip for Burnett and Polk County residents and \$5 per day trip for residents outside of Polk and Burnett Counties.

### **Private/Individual Use:**

We offer the option to reserve the ADRC van for private or individual use. Different rates apply. Please call us for pricing information.

**All social schedule trips are**