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# Who to Contact and When

## Key Contacts for Youth with Disabilities and Their Families

### Children’s Long Term Care Waiver

#### Contact anytime while your child is under 18.

* For families with a child with a disability who want and need help finding and paying for services needed outside of their child’s school day, to help make school life and home life as consistent as possible.
* Burnett County: 715-349-7600; Polk County: 715-485-8400; Ask for the Children’s Waiver Worker

### Mental and Behavioral Health Services

#### Contact at any age.

* For individuals of all ages needing mental and behavioral health support and services.
* Burnett County: Non-Emergency 715-349-7600 and Crisis Line 888-552-6642*;* Polk County: Non- Emergency 715-485-8400 and Crisis Line 888-552-6642

### Division of Vocational Rehabilitation

#### Contact 2 years before your child is planning to graduate from high school.

* For anyone with any disability (disability determination not required) and needing any level of assistance with finding, getting, and keeping a job.
* Burnett County: 715-679-5577; Polk County: 715-234-6806; Tribal Member: 715-635-0967

### Aging and Disability Resource Center of Northwest Wisconsin

#### Contact when your child is 17.5 years of age; Contact any time after that with questions related to living with a disability and resources available.

* For adults of all ages living with a disability and for older adults 60 years of age and older who need information, assistance or resources needed to live safely, with dignity and as independently as possible.
* Polk and Burnett Counties: 877-485-2372

### Adult Protective Services

#### Contact when you child is 17.5 years of age.

* For individuals/youth needing a guardian or decision-making supports as an adult and for vulnerable adults of all ages experiencing any type of abuse or living in an unsafe environment.
* Burnett County: 715-349-7600; Polk County: 715-485-8400

### Social Security Administration

#### Contact at 17.5 years of age to apply for Supplemental Security Income

* For disabled adults who are unable work and/or earn a certain monthly amount.
* Burnett County: 877-628-6578; and Polk County: 888-823-3923

### Independent Living Centers

#### Contact at any age—youth or adult.

* For individuals who need home modifications, adaptive tools or equipment or addition training with activities of daily living
* Burnett County: indiGO 715-392-9118; Polk County: Center for Independent Living 800-228-3287

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## Key Contacts for Youth with Disabilities and Their

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### Post Secondary Education Disability Services/ Accommodations Specialist

#### Contact as soon as your child begins exploring post-secondary educational institutions/ organizations.

* For college and technical school students needing accommodations to access academic programs and activities. Accommodations may include adaptive equipment, screen reading or speech to text software, or an interpreter.
* Visit [www.wtcsystem.edu/technical-college-benefits/student-support/](http://www.wtcsystem.edu/technical-college-benefits/student-support/) to find appropriate contacts through the Wisconsin Technical College System.
* For a list of coordinators of services for students with disabilities in the University of Wisconsin entities, visit [www.wisconsin.edu/disability-resources/contacts-resources/coordinators/](http://www.wisconsin.edu/disability-resources/contacts-resources/coordinators/).

Updated: 9/2024