

This program is funded in part by the Federal Transit Administration (FTA) as authorized under 49 U.S.C. Section 5310 Mobility Options of Seniors and Individuals with Disabilities Program (CFDA 20.513).



NON-DISCRIMINATION NOTICE

The ADRC of NW WI operates its programs and services without regard to race, color, national origin, disability, sex, age, religion, or limited English proficiency (LEP) in accordance with Title VI of the Civil Rights Act, Americans with Disabilities Act (ADA), and related non-discrimination authorities.

For more information on ADRC of NW WI civil rights program, ADA obligations, and the procedures to file a complaint or request a reasonable modification contact adrc@polkcountywi.gov or 877-485-2372. For hearing impaired, please use Wisconsin Relay 711 service <https://wisconsinrelay.com>

Title VI of the Civil Rights Act of 1964 states "No person in the United States shall, on the grounds of race, color or national origin, be excluded from, participation in, denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance." –

[Title 42 USC Section 2000d](#)

Mobility Management

Polk and Burnett County

715-485-8419

Focusing on individual rider needs!

ADRC

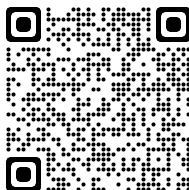
Transportation Center
Polk County Government Center
100 Polk County Plaza
Balsam Lake, WI 54810

ADRC Main Line

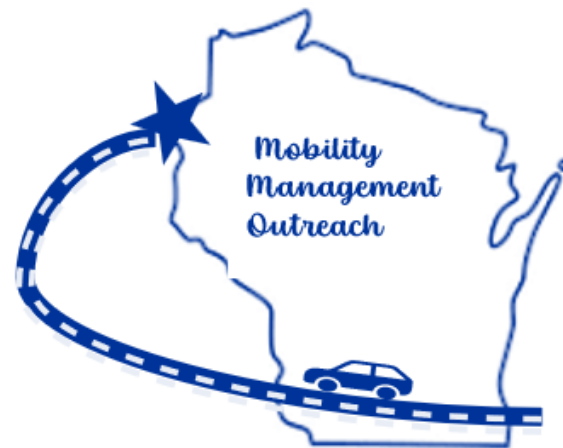
877-485-2372

adrc@polkcountywi.gov

www.adrcnwwi.org



Updated 6/25



**Providing
independence
and rides to
Polk and Burnett
Counties**



ADRC
Aging and Disability Resource Center
of Northwest Wisconsin

Mobility Management

An innovative approach for managing and delivering coordinated transportation services.

Those served include:

Seniors, people with disabilities, and/or people with low income. If you are facing barriers finding transportation, we can help.

Mobility Managers (MM) focus on meeting individual customer needs through a wide range of transportation options and service providers.

Some of these options include:

Volunteer Driver Programs, Area Transportation Resource Guide, Transportation Voucher Programs and Medicaid or Badger Care non-emergency medical transportation (MTM).

Services Provided

Assisting communities

Mobility Manager works with local Aging Units, Clinics, Senior Centers, and other service providers to educate and raise awareness of Mobility Management, transportation options, and transportation needs within each community.

Provide person-centered travel training and trip planning

MM can meet with you to help plan each part of your trip.

Assist individuals

MM will work with you to find the most cost effective, reliable transportation to get you where you want to go.

Improve services

MM will look closely at your transportation needs and will work to ensure those needs are met! We strive to make your travel experience the best possible.



CONTACT

Mobility Manager

Monday—Friday

8:30am—4:30pm

Call 715-485-8419

A full-time Mobility Manager is here to assist you in Polk and Burnett County!