

Volunteer Driver Opportunities

We are always in need of individuals interested in becoming volunteer drivers for our Volunteer Driver Program. Volunteer Drivers:

- Provide portal to portal transportation.
- Have access to easy-to-use web based program to volunteer for trips most convenient for them.
- Are provided all necessary training at no cost.
- Are reimbursed for the following expenses: mileage at the current IRS mileage reimbursement rate roundtrip from their home, meal expenses incurred during trips that are outside the driver's home county, and parking fees.
- Are required to have proof of valid automobile insurance along with a valid driver's license on file at all times with the ADRC.

Employment Opportunities

Drivers for the wheelchair accessible ADRC Van and Mini Bus are employees of In-Home Care (IHC) in St Croix Falls, WI. Please contact the ADRC Transportation Coordinator, to inquire about employment opportunities available through this program at 715-485-8449.



BALSAM LAKE OFFICE (Polk County)

100 Polk County Plaza Suite 60
Balsam Lake, WI 54810
Local phone: 715-485-8449
Fax: 715-485-8460

SIREN OFFICE (Burnett County)

7410 County Road K, #180
Siren, WI 54872
Local phone: 715-349-2100
Fax: 715-349-8644

877-485-2372

adrc@co.polk.wi.us
adrcnwwi.org

We offer the following at each office location:

- Office appointments
- Telephone consultation
- Home visits for people who aren't able to come in to the office
- Flexible appointment scheduling

ADRC Transportation Programs

Volunteer Driver Program

Wheelchair Accessible Social Transportation

Volunteer and Employment Opportunities



ADRC Transportation Services and Programs



Volunteer Driver Program

The Aging and Disability Resource Center (ADRC) of Northwest Wisconsin coordinates transportation to and from medical appointments for individuals 60 years of age and older and adults of all ages living with a disability. Transportation is provided by volunteers who use their own vehicles. Non-emergency medical appointments are our top priority but other transportation needs are accepted on a case by case basis. Participants must be able to get in and out of a vehicle with minimal assistance.

Cost: Cost is based on the number of miles traveled by the volunteer driver starting from and ending at the volunteer driver's home. We pick the volunteer closest to the passenger's home to ensure co-payments are as low as possible. Passengers are invoiced monthly based on the following rates.

- Co-payment: \$0.2875 cents/mile
- 5 or More Trips per Month: \$0.14/mile
- VA Medical Center Trips: \$30 per round trip. For veterans who receive travel pay, the cost is equal to the amount of travel pay they receive for that trip. Veterans are responsible for paying the remaining balance of the trip if the travel pay is less than \$30.
- VA Medical Center Trips Using an

ADRC (wheelchair) accessible vehicle: \$50 per roundtrip. For veterans who receive travel pay, the cost is equal to the amount of travel pay they receive for that trip. Veterans are responsible for paying the remaining balance of the trip if the travel pay is less than \$50.

Rates may be adjusted yearly based on changes in the Federal IRS Mileage Reimbursement Rate.

How do I get started?

Call the ADRC of Northwest Wisconsin at 715-485-8592 or 877-485-2372 at least 2 weeks in advance to ensure all paperwork is complete prior to when you'll need transportation assistance. Once entered and approved in the dispatch program, you are eligible to make ride requests.

How do I schedule a ride?

Call the ADRC Transportation Reservation Line at 715-485-8592 or 877-485-2372 at least two business days prior to your appointment.

When you call please be prepared with the following appointment information:

- Date
- All Appointment Times (not just the first one of the day when multiple in a day)
- Facility Name and Address

Once a driver has been assigned to your ride request, you will receive a call from the driver 24-48 hours prior to the trip to make final travel arrangements. We do our best to accommodate every ride request but no ride is guaranteed.

ADRC Social Transportation

The ADRC of Northwest Wisconsin provides affordable wheelchair accessible transportation for groups to go shopping, run errands and attend social events, for individuals 60 years of age and older and adults of all ages living with a disability.

The ADRC Van and Mini Bus:

- Can accommodate 3-5 individuals in the van and up to 10 individuals in the mini bus.
- Trips are advertised on the ADRC website at www.adrcnwwi.org and in the ADRC newsletter, The Voice.
- Seats can be reserved by calling the ADRC at least 5 days in advance at 877-485-2372
- Individual and groups trips (not on the program schedule) can be coordinated upon request but require advance notice—the more notice we get, the more likely we will be able to accommodate your request.

Cost: \$1 per day trip for Burnett and Polk County residents and \$5 per day trip for residents outside of Polk and Burnett Counties.

Private/Individual Use: We offer the option to reserve the ADRC van for private or individual use. Different rates apply. Please call us for pricing information.

